

xCONNECT Core

Remote Management Platform

QUICK START GUIDE

GETTING STARTED

- Open Maestro Utility located on desktop
- Click on xConnect tab*

Step 1: Select xConnect Core**



Step 2: Fill out mail information on xConnect Core Setup screen.

Click Next.

Step 3: xConnect Core will scan LAN for additional agents. Once complete, select available agents to Sync mail setting to.

Click Next.

Step 4: Sync status provided. **Click Finish.*****

*Note: complete this step after all units on LAN have gone through maestro wizard and VMS setup. Steps 3 and 4 will allow settings to sync across multiple agents on LAN

** xConnect Core is included with all Seneca products. xConnect Guardian requires account setup and login

***Should any Available agent status show: Error(s), please click 'Send Error Report' so we may assist with any troubleshooting

xCONNECT Guardian

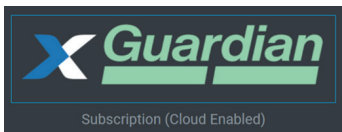
Remote Management Platform

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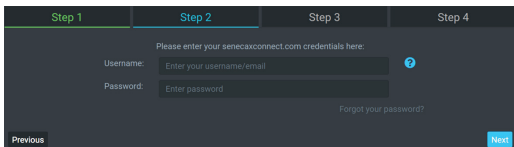
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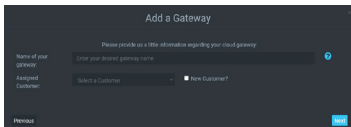
Step 1: Select xConnect Guardian**



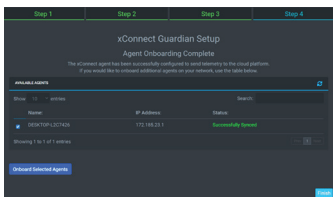
Step 2: Login: Enter **SenecaxConnect.com** credentials.
Click **Next*****



Step 3: xConnect Guardian will provide a list of available gateways. Select from list or Create new by clicking **Add Gateway**. Once complete, select Gateway and **click Next**



Step 4: At this time, xConnect Guardian will scan for agents. Once Completed, select available agents to onboard to your gateway, click Onboard Selected. **Click Finish******.



*Note: complete this step after all units on LAN have gone through maestro wizard and VMS setup. Steps 3 and 4 will allow settings to sync across multiple agents on LAN

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*** New to xConnect? Contact your Seneca Account Manager to setup your account today. (phone, email)

****Should any Available agents status show: Failure, please click 'Send Error Report' so we may assist with any troubleshooting

If adding to older or third part device (non maestro), please be sure to download and install the current agent from Senecaxconnect.com. Once completed, click on the 'magic wand' (icon) from the top-right of the main dashboard, and follow the xConnect onboarding wizard as illustrated in the steps above.